



Handsworth Medical Practice
4 Trafalgar Road, Handsworth
Birmingham
B21 9NH
Tel: 0121 551 4220

NEWSLETTER SUMMER / AUTUMN 2022

WE ARE OPEN

Our surgery continues to support the ongoing care and services. We will continue to prioritise our vulnerable patients and those in urgent clinical need.

Handsworth Medical Practice is working hard to meet the operational pressures whilst continuing to deal with isolation rules for NHS staff to support our ongoing challenges of meeting the needs from our patients.

We continue to implement new technology, and this greatly improves our services and benefits the patient by ensuring easy access to the health and support they feel they need.

This new system that we, along with many other surgeries in the UK have adopted is to offer a telephone first system. Clinicians (Doctor, Advanced Nurse Practitioner, Physician Associates etc.) make telephone calls to patients. Patients are sending photographs and having video calls when necessary so that the clinicians can make their decisions based on the needs of the patient. The clinicians are asking patients to come into the surgery when they feel it necessary. We are limiting face-to-face contact where possible to help continue to see patients face to face.

THANK YOU FOR YOUR UNDERSTANDING AND SUPPORT DURING THIS DIFFICULT TIME

We are asking patients to telephone the surgery prior to coming into the Surgery. Reasons to come into our surgeries:

- An appointment has been arranged for you to be seen by a clinician
- Collecting a prescription
- Dropping off a sample at a clinician's request
- When you are unable to access us on the phone
- Queries which you feel cannot be dealt with on the phone e.g. registering new patients.

If you need to come to the surgery, come to the window to speak to the receptionist.

ONLINE CONSULTATION

The practice has the facility to offer our patients medical consultation services via web. This helps to offer a more rapid and patient friendly service and can avoid an unnecessary visit to the surgery. All our clinical staff can consult and discuss general medical issues with the patient in his/her home.

The on line consultation services can be used for many health queries, request a sick note, change your mobile details, your name, address and attach photos of medial concerns, request repeat prescriptions.

To support this new service, we need to have your up to date contact details such as your mobile telephone number, and any changes to your contact details.

Flu and Covid 19 – Pending Changes.

We are now approaching the winter Flu season. Your safety and welfare is of paramount importance. We will be notifying you by text or telephone when we start this flu programme. Please respond as quickly as possible so that we are not contacting you multiple times and this also frees up appointment times for other patients to attend. Our Flu vaccines are arriving in early Sept so be alert to our call

At time of publication we are still waiting for an update on the Covid 19 vaccination booster programme. We will notify you when this is confirmed. The following groups will be invited for booster vaccinations – all

Over 50s to be offered COVID-19 booster and flu jab this autumn.

Everyone aged 50 and over will be among those offered a COVID-19 booster and a flu jab this autumn under plans to increase protection against respiratory viruses ahead of winter.

Keep the Flu Away!

You know the drill: Wash your hands. Cover your coughs. Stay home when you're sick. But you can also keep yourself well during flu season by getting your annual flu shot, too.

The 6 Benefits of Flu Shots



You Only Need One a Year

Flu shots are so simple and easy to take you can get yours every year. And you'll be protected for the whole year.



It's Safe

Most people find the complications from flu shots are very rare.



It Keeps You Working

When you're healthy, you're able to get to work. That means you can keep your productivity up.



It's Easy to Get

You can get a flu shot from your local pharmacy, doctor's office, or even at a workplace. The flu shot is so easy to get that it's almost a no-brainer.



Health Insurances Cover It

Most insurance companies will cover the cost of your flu shot. So you can get yours without any extra cost.



You'll Stay Productive Through Flu Season

Don't let the flu get the best of you. Stay healthy and productive through the season by getting your flu shot.

TOTALWELLNESS